



Communication Intelligence

Maxen™ is a patented AI application for financial advisors and relationship managers that enables them to extract, analyze, share, and use actionable insights from all client conversations for better client engagement and improved work productivity.



Unlock collective intelligence

Create and collaborate on an actionable knowledge base with insights gained from client interactions across the organization.



Boost productivity

Decrease the time spent searching for relevant insights, drafting impactful client messages, and preparing for meetings.



Enrich client conversations

Leverage personal and collective insights to tailor messages, seamlessly delivered through clients' preferred communication channels.



Ensure enterprise data governance

Integrate Maxen as an extension of The LeapXpert Communications Platform, enabling governed, compliant, and secure conversations.

Features

- 1 Real-time, collaborative insights from multiple channels**

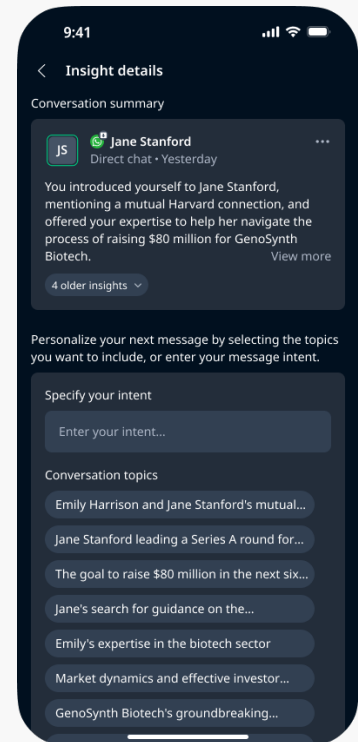
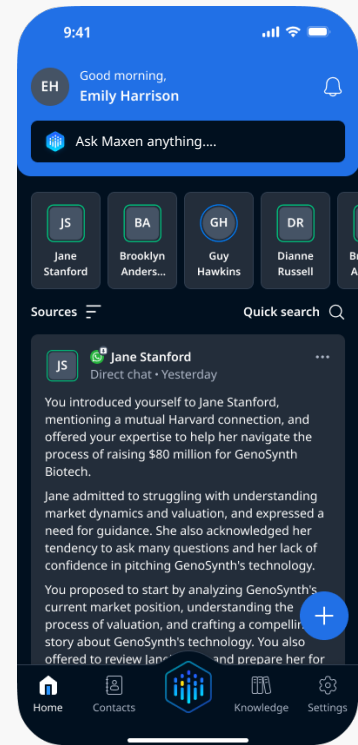
Obtain and analyze real-time insights from all conversations with or about clients on separate channels, leveraging the patented technology of our application. Share personal insights and comment on other's personal client conversations to enhance enterprise knowledge.
- 2 Next Best Message**

Generate messages tailored to each client's conversation and topic, reflecting the user's personal tone, and deliver them via their preferred communication channels.
- 3 Project follow-ups, meeting agendas and client updates at scale**

Use the Maxen chat interface to quickly find answers for time-consuming tasks like looking for follow-ups or preparing meeting agendas.
- 4 Built-in information protection and controls**

Analyze and ensure fact accuracy and compliance for each message. Implement robust data privacy measures.
- 5 Rich channel integrations**

Integrate with external channels including WhatsApp, iMessage, SMS, WeChat, and voice calls and internal channels including Microsoft Teams and Slack.



About LeapXpert

LeapXpert, the responsible business communication pioneer, provides enterprises peace of mind through compliant and secure communication solutions. The LeapXpert Communications Platform enables compliant, governed, and secure communication between enterprise employees and their clients across consumer messaging and voice channels, while leveraging Communication Intelligence to enhance front-office employee productivity and decision-making. LeapXpert, a Gartner Cool Vendor, is headquartered in New York, with offices in London, Tel Aviv, and Asia. Hundreds of enterprise customers, with hundreds of thousands of users in more than 45 countries, depend on LeapXpert daily for Digital Communications Governance. For more information, visit www.leapxpert.com.