



Communication Intelligence

Maxen™ is a patented AI-driven communication intelligence solution that enables client-facing employees to extract, analyze, and leverage actionable insights from client conversations. By harnessing real-time data across messaging channels, Maxen empowers professionals to enhance engagement, drive productivity, and ensure compliance.



Unlock collective intelligence

Transform everyday messaging conversations into a powerful source of insights and decision-making.



Accelerate contextual discovery

Quickly retrieve past exchanges to inform ongoing projects, reducing search time and improving response accuracy.



Ensure compliance and governance

Capture and securely store client interactions across consumer messaging apps to meet regulatory requirements.



Breaks enterprise data silos

Connect with CRM, ERP, and other enterprise systems for a unified, intelligence-driven data environment.

Features

- 1 Real-time, collaborative insights from multiple channels**

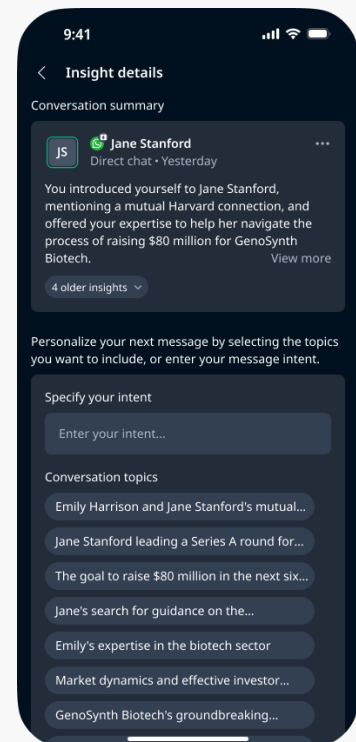
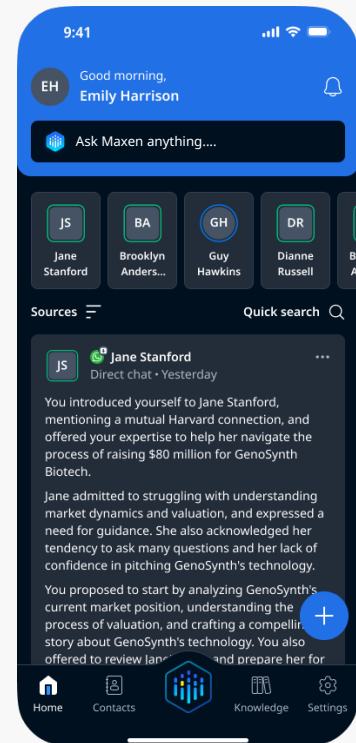
Obtain and analyze real-time insights from all conversations with or about clients on separate channels, leveraging the patented technology of our application. Share personal insights and comment on other's personal client conversations to enhance enterprise knowledge.
- 2 Contextual search and retrieval**

Find and retrieve key client conversations across multiple messaging channels instantly, ensuring continuity and efficiency.
- 3 Next best message**

Generate messages tailored to each client's conversation and topic, reflecting the user's personal tone, and deliver them via their preferred communication channels.
- 4 Built-in compliance and security controls**

Ensure sensitive communications adhere to regulatory and governance requirements with automated monitoring and data protection.
- 5 Scalable integrations**

Seamlessly integrate with consumer messaging channels like WhatsApp, iMessage, SMS, WeChat, and enterprise platforms like Microsoft Teams and Slack.



About LeapXpert

LeapXpert, the responsible business communication pioneer, provides enterprises peace of mind through compliant and secure communication solutions. The LeapXpert Communications Platform enables compliant, governed, and secure communication between enterprise employees and their clients across consumer messaging and voice channels, while leveraging Communication Intelligence to enhance front-office employee productivity and decision-making. LeapXpert, a Gartner Cool Vendor, is headquartered in New York, with offices in London, Tel Aviv, and Asia. Hundreds of enterprise customers, with hundreds of thousands of users in more than 45 countries, depend on LeapXpert daily for Digital Communications Governance. For more information, visit www.leapxpert.com.