

The LeapXpert Communications Platform for WeChat

There are two ways through which you can integrate WeChat with LeapXpert.



Mini-Programs:

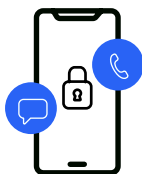
Small WeChat apps for client engagement.



Native WeChat:

Direct WeChat integration via WeCom with message archiving APIs.

Benefits



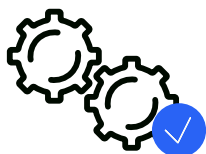
Enhanced communication security

Ensure privacy and confidentiality of messages exchanged between clients and employees, and bolster trust and compliance through a secure environment for communication.



Streamlined enterprise controls

Monitor and manage communication flows in near real-time via WeCom and in real-time via Mini-Programs using LeapXpert's built-in enterprise controls.



Ease of deployment

Integrate with Mini-Programs effortlessly through a simple deployment process, to establish secure and robust communication solutions.

Feature comparison

Features	Governed (via Mini-Program)	Native (via WeCom)
		
One to one Chats	Fully supported	Fully supported
Group messaging	Fully supported (Initiated by Leap Work or Leap Work for MS Teams only)	Fully supported (Initiated by WeCom or WeChat party)
Two-way File Sharing	Any multimedia	Native WeChat
Messages Delivery Time	No restrictions	No restrictions
Record keeping messages	Enabled	Enabled
Personal or Corporate Account	SSO using SAML/SCIM protocols	SSO, indirectly through LeapXpert
Privacy/Security	Private	Conversation visibility is subjected to Tencent WeCom's data processing agreement terms and conditions.
Channel Protocol	Governed (via Mini -Programs)	Native (via WeCom)
DLP/Ethical Walls	Inline	Post- factum alert only. For inline, basic support for forbidden words
Video and Audio Calls	Not supported	Fully supported
Leap Work template & message templates	Fully supported	Not supported
Provisioning Logistics	WeChat Official Account WeChat Open Platform WeChat Mini-Program	WeCom Tenant with enterprise verification <i>To access value-added services like the message archiving API, a Chinese legal entity will need to pay annual fees.</i>
Contacts and Group Chat Migration from Native WeChat	Not supported	Fully supported when individual identity verification is completed

About LeapXpert

LeapXpert, the responsible business communication pioneer, provides enterprises peace of mind through compliant and secure communication solutions. The LeapXpert Communications Platform enables compliant, governed, and secure communication between enterprise employees and their clients across consumer messaging channels, while leveraging Communication Intelligence to enhance front-office employee productivity and decision-making. LeapXpert, a Gartner Cool Vendor, is headquartered in New York, with offices in London, Tel Aviv, and Asia. Hundreds of enterprise customers, with hundreds of thousands of users in more than 45 countries, depend on LeapXpert daily for Digital Communications Governance. For more information, visit leapxpert.com